

Community Partnerships

Update

January 2023

Reigate & Banstead
BOROUGH COUNCIL
Banstead | Horley | Redhill | Reigate





KEY ACHIEVEMENTS

Implemented and delivered the Community Centre Transformation programme.

Secured health funding to support the delivery of Community Development work through our partnerships with East Surrey Place and Surrey County Council.

Managed and delivered the health funded 'Creating Healthy Communities' grants. Securing **£134,000** of funding for the voluntary sector in East Surrey Place.

Supported the voluntary sector to respond to cost-of-living pressures. Distributing **£298,000** of the Household Support Fund (total across all rounds) via voluntary sector partners to the benefit of residents.

Community Centre Branding



- Successful rollout of the new branding including signage, marketing materials and local promotion.
- Continuous development of our marketing strategy to increase awareness and utilisation of the centres.



Community Centre Open Days



**Woodhatch
Community Centre**



**Banstead
Community Centre**



**Horley
Community Centre**

Community Centre Development 2023/24



- Following the successful implementation of the transformation programme, the community centre team are now moving into business planning for 2023/24.
- Improvement still required of internal infrastructure and processes such as tills, booking system and centre facilities to improve efficiency, resource and increase income.
- To continue to work in conjunction with partners internal and external to provide support for communities, targeting those most vulnerable.
- To increase the breadth of our low-cost activity programme that supports resident wellbeing.
- To continue to empower and engage with communities so activities and services are shaped by community need.

Cost of Living

Food Poverty

- 7,341 visits to our five food clubs helping local people make their money go further and reducing food waste.

Fuel Poverty

- We have helped Horley Lions establish a long-term fuel poverty project and have supported local organisations to distribute energy top ups.
- We have obtained funding from the UK Shared Prosperity Fund to further develop our fuel poverty response and allow us to offer energy saving gadgets to reduce energy use rather than just offering top ups.

Household Support Fund

- Worked with the Voluntary Sector to enable the Household Support Fund to reach residents in need.
- The Household Support Fund has been provided to residents in a variety of ways but the Voluntary Sector has been a key enabler to ensure the funding reaches those most in need.

Circle of Support Model

- Working with Loveworks, we have developed a model of support for food club and foodbank users in Woodhatch and Merstham which has increased access to services offering help with cost of living pressures.

Health & Place Based Working



- Improving voluntary sector involvement in health creation via the Creating Healthy Communities Grants. This included establishing a resident-led participation group that provided feedback on grant applications.
- Utilising community centres as a delivery space for prevention and communities work.
- Community development and the Growing Health Together partnership working to improve wider determinants of health in key neighbourhoods.
- Connecting communities approach that has enabled residents and the voluntary sector to be more central in the development of services.
- Taking a lead on the Communities and Prevention strand of the East Surrey Place objectives

Health & Place Based Working



- Work to increase the uptake of COVID vaccinations in the North of the Borough (which took the area out of the bottom 20% of uptake into the average range) has now led on to work to support communities to recover from the impact of the pandemic particularly focusing on mental wellbeing.
- Supporting a prevention grants programme similar to what has been achieved in East Surrey (this has included securing funding for a sensory garden, a project the Preston CDW is leading on).
- Better Care funding secured to enable the IRIS (identification and referral to improve safety) programme to be expanded into the north of Reigate & Banstead. IRIS is an evidenced based programme that works with GP practices to increase understanding of domestic abuse and opportunities for doctors to spot patterns and engage patients who may be at risk with a local support advocate.

Supporting the Voluntary Sector

Staff volunteering policy

Enabling staff to volunteer and support local organisations.

Leading and facilitating thematic groups

Older People Forum and Working Groups

Voluntary Sector Support for Ukrainian Guests

Money and Debt Group

Supporting the voluntary sector

Providing in-kind support

Advice and guidance



Case Study

- Listening event – Nailsworth Crescent, Merstham.
- An opportunity to speak to residents without an agenda.
- Resident led outcomes including a stay and play group for local families.
- Working with health, SCC, voluntary sector partners.

PROJECT JOURNEY

HOW WE HAVE THIS FEEDBACK WE WOULD LIKE TO SUPPORT YOU TO MAKE CHANGE HAPPEN!

KINDS OF PROJECTS THAT YOUR FEEDBACK SUGGESTS

- UNDER 5 STAY AND PLAY
- NAILSWORTH ALLOTMENT
- NAILSWORTH RESIDENTS GROUP

3. GET FUNDING VOLUNTEER STAFF PROJECT

PROJECT - WHO TO LOGISTICS, COSTS

PROMOTE PROJECT TO OUR LOCAL COMMUNITY

OF THIS JOURNEY AND SEE CHANGE HAPPEN??

REGATE-BANSTEAD.GOV.UK

FACEBOOK

We need your help!

Merstham Hub... Good idea

With support from professional services we are hoping to have a free parent led, informal and welcoming stay and play at Merstham Community Hub!

We would love to hear from you if:

- you are a parent of a small child.
- you have experience required just a little bit of time for connecting and for children to play!
- you have a lot of head

FEEDBACK BOARD

LET'S HAVE A COMMUNITY ALLOTMENT

THANK YOU FOR COMING TO THE EVENT ON THE 6TH, IT WAS HELPFUL TO HEAR WHAT YOU HAVE TO SAY! TO SEE IN YOUR COMMUNITY SOME OF THE COMMON THINGS

THERE ISN'T ANYWHERE TO EXERCISE

THESE FLATS AREN'T WARM ENOUGH

RAVEN AREN'T LISTENING TO US

WANT TO ADD SOMETHING? COME AND SPEAK TO US AT THE HUB!

I TRIED TO STOP SMOKING STAY

MY COMMUNITY LOOKS LIKE

passionate about please text Alice 07800 000000